

Cancellation Policy

1. General

Diamond-Agate Corp is committed to providing exceptional service in a timely manner. Unfortunately, when a customer cancels without giving enough notice, it prevents another customer from being served. No shows and late cancellation have an impact on service quality while punishing customers who make show up early. For these reasons, Diamond-Agate Corp has implemented A cancellation policy that will be strictly observed.

2. Full Payment

Your registration is complete when we receive your full payment period payments can be online via wire transfers, or any other acceptable gateway such as PayPal, Zelle's Payment gateway from inside your bank account, or other bank transfers.

An online confirmation e-mail will be sent to you at the time of registration and payment period this e-mail serves as confirmation of your registration.

3. Cancellation Request

Cancellation request may be submitted by phone, e-mail, or online. Please note that refunds will be processed in the original form of payment period new paragraph if you have any questions or concerns about our cancellation policy, please contact us at + 1 [407] 440-0951

4. Refund Policy

- Refund request made more than ten business days prior to signed pre scheduled agreement delivery date will be subject to an administrative fee totaling 75% of the specific service Contract.
- Refund request made between one and 10 business days prior to the pre scheduled agreement a subject to a 90% administrative fee per service contract.
- Alternatively, you may request that the original registration fee be transferred to a future agreement or package of your choice.

- No refunds or transfers will be issued on the day off or after the delivery of service per service contract.